



# I Have a Concern

## Whom to Contact and When to Contact Them

Each district/charter is governed by a group of elected members from the local community. This is referred to as **local control**. This elected board governs and manages all schools in the district/charter from which they were elected. These school boards have ultimate say in the management of personnel, policy, and all other matters related to the school district/charter.

## Whom should you contact when there is a concern with your child's school?

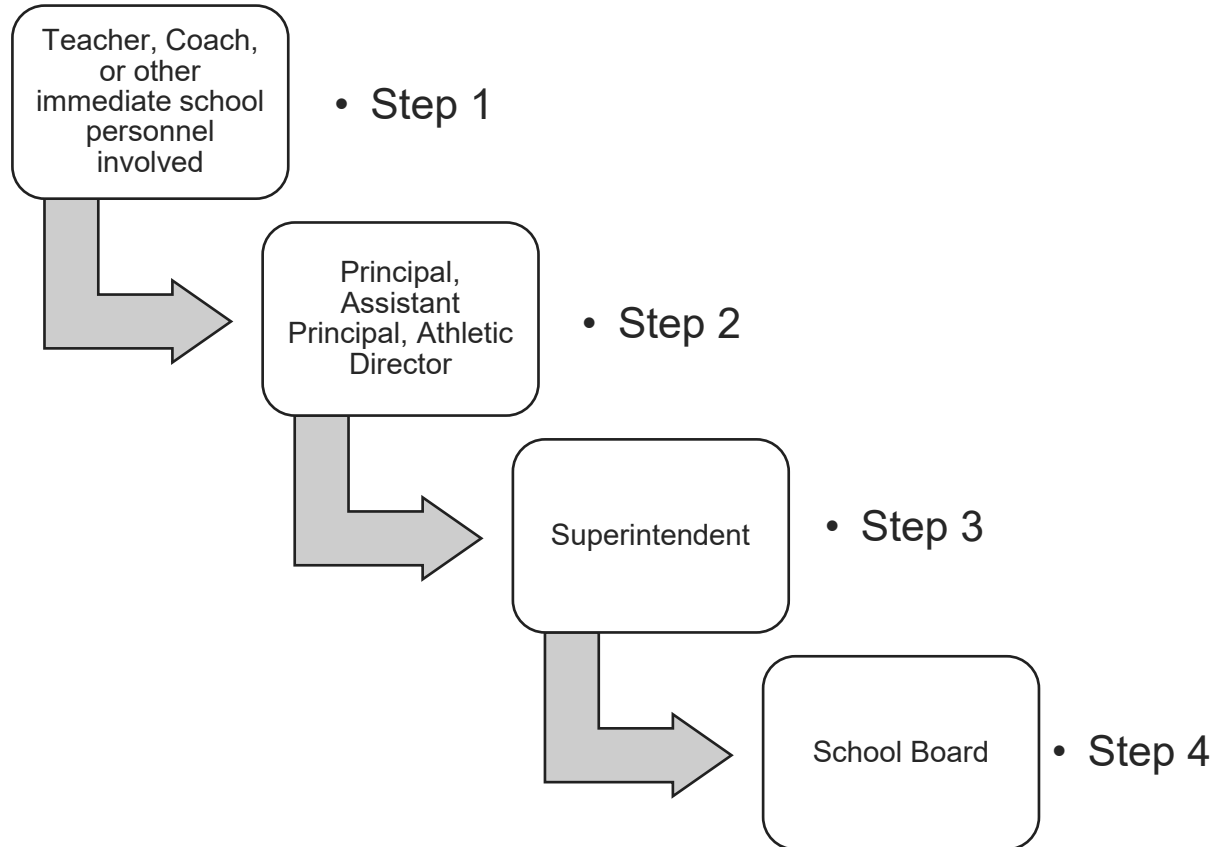
First, reach out to the immediate school personnel involved (teacher, coach, etc.).

If this does not resolve the issue, reach out to the administrator on campus (assistant principal, principal, athletic director, etc.).

If this does not resolve the issue, reach out to the district/charter superintendent.

If you need further assistance, reach out to a district/charter school board representative. This process is demonstrated on the next page.

## Talk to Someone about a Concern



At the Idaho Department of Education, we want each parent/guardian to feel supported. If you need more support, please contact us.

Idaho Department of Education  
650 W State Street, Boise, ID 83702  
208 332 6800 | [www.sde.idaho.gov](http://www.sde.idaho.gov)